

!!Please Read!!



Si Environmental, LLC

Important information about your water billing inside!

Harris County Municipal Utility District #419

P.O. Box 4824

Houston, Texas 77210-4824

832-490-1600

832-490-1502 fax

www.sienviro.com

Dear Valued Customer:

Welcome to the Harris County Municipal Utility District 419. The following information is provided to assist you in becoming familiar with the District's policies as they relate to your water and sewer service. The Board of Directors for Harris County Municipal Utility District 419 has selected Si Environmental, LLC to be the operator of your District's water system.

Si Environmental, LLC takes great pride in our vision and experience to ensure all your water utility service needs are met with enthusiasm and pride. Our goal is to ensure we provide the highest level of satisfaction in the industry. We invite you to visit our website after the first Billing Cycle where you will be able to create an online account, view your billing history, payment history, opt-in for Paperless Billing and pay your bill using your credit card (Visa, Amex, MasterCard, or Discover) or electronic check.

Customer Care - 832-490-1600 24/7 Emergency Repair: 832-490-1601



Scan this code to participate in a survey for Harris County MUD #419

6420 Reading Road, Rosenberg, TX 77471

Main: 832-490-1500 | Fax: 832-490-1501

www.sienviro.com

"The Customer is the Most Important Person in our Business"

PAYMENT OPTIONS

☉ Pay-By-Phone

- Visa/MasterCard/Discover/American Express (3% Convenience Fee*)
 - ☐ Posts next business day
- Electronic Check (\$1.00 transaction fee*)
 - ☐ Posts to account next business day
- Online Website (Payments www.sienviro.com)
- Visa/MasterCard/Discover/American Express (3% Convenience Fee*)
 - ☐ Posts next business day
- Electronic Check (\$1.00 transaction fee*)
 - ☐ Posts to account next business day
- Text to Pay (Payment via your mobile device)
- Visa/MasterCard/Discover/American Express (3% Convenience Fee*)
 - ☐ Posts next business day
- Electronic Check (\$1.00 transaction fee*)
 - ☐ Posts to account next business day

☉ Monthly Auto-Draft

- Visa/MasterCard/Discover/American Express (3% Convenience Fee*)
 - ☐ Posts next business day
- Electronic Check (\$1.00 transaction fee*)
 - ☐ Posts to account next business day

☉ All Walmart Locations (Check-Free)

- Visa/MasterCard/Discover/American Express (3% Convenience Fee*)
 - ☐ Posts next business day
- Electronic Check (\$1.00 transaction fee*)
 - ☐ Posts to account next business day

☉ Western Union (Quickpay) (various HEB, Kroger and Fiesta stores)

- ☉ \$1.50 Transaction Fee*
 - ☉ Posts to account within (2-3) business days

*These charges are third party transaction charges that are not associated or collected by your Municipal Utility District or Si Environmental, LLC.

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- **Online Bill-Pay (through your banking institution)**
- Please be sure to include your complete 10-digit account number when setting up Online Bill-Pay through your banking institution.
- Please be advised that Online Bill-Pay through your banking institution generally involves your bank utilizing a third-party company to create a paper check that is sent to the specified remittance address. Your Municipal Utility District nor Si Environmental, LLC. Will have any control over the check creation and the mailing process for this banking institution service.

- ◉ Remittance address: PO BOX 4824
Houston, TX 77210-4824

- All payments received are processed within (1) business day of receipt by Si Environmental, LLC.

- **MUD Lockbox (Checks sent via the United States Postal Service)**

PO BOX 4824
Houston, TX 77210-4824

- All payments received are processed within (1) business day of receipt by Si Environmental, LLC.

◉ **Operator's Drop Box**

6420 Reading Road
Rosenberg, TX 77471

OR

9826 Whithorn Dr.
Houston, TX 77095

- ◉ NO CASH ACCEPTED (Cashier's or Personal Checks and Money Orders only)
 - ◉ All payments received are processed within (1) business day of receipt by Si Environmental, LLC.

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How to Read Your Bill

#1 – Amount Due Before the Account Is Late

#2 – Date the Payment Must Be Received Before Account Is Past Due

#3 – Penalty and Amount That Must Be Paid After the Due Date

#4 – Customer Account Number / Service Address

#5 – Remit To Address

#6 – Billing Period

#7 – Date Billing Statement Is Generated

#8 – Meter Reading Description: Date, Reads and Gallons Used

#9 – Service Rates and Cost for Consumption

#10 – Total Balance Owed

#11 – Historic Usage History

#12 – District's Bill Message

#13 – District Operator's Contact Information

MAKE CHECK PAYABLE TO: HARRIS COUNTY WCID 96 PO BOX 4824 HOUSTON TX 77210		SERVICE ADDRESS 1234 MAIN STREET		ACCOUNT NUMBER ELB 90245-XXXX-XX																			
8 Readings and Consumption <table border="1"> <tr> <th>Meter No.</th> <th>Read Date</th> <th>Type</th> </tr> <tr> <td>5320VWV</td> <td>02/03/15</td> <td>W-G1.3</td> </tr> <tr> <th>Current</th> <th>Prior</th> <th>Usage</th> </tr> <tr> <td>15.3</td> <td>11.5</td> <td>3.8</td> </tr> <tr> <th>Type</th> <th></th> <th></th> </tr> <tr> <td>N</td> <td></td> <td></td> </tr> </table>		Meter No.	Read Date	Type	5320VWV	02/03/15	W-G1.3	Current	Prior	Usage	15.3	11.5	3.8	Type			N			SERVICE PERIOD FROM 01/17/15 TO 02/18/15		BILLING DATE 7 02/19/15	
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11 TOTAL GALLONS 				<table border="1"> <tr> <th>DESCRIPTION</th> <th>AMOUNT</th> </tr> <tr> <td>BALANCE FORWARD</td> <td>60.68</td> </tr> <tr> <td>PAYMENT 02/11</td> <td>-60.68</td> </tr> <tr> <td>WATER</td> <td>26.66</td> </tr> <tr> <td>SEWER</td> <td>20.66</td> </tr> <tr> <td>VOLUNTARY FIRE</td> <td>3.00</td> </tr> <tr> <td>THIS MONTH</td> <td>50.32</td> </tr> </table>		DESCRIPTION	AMOUNT	BALANCE FORWARD	60.68	PAYMENT 02/11	-60.68	WATER	26.66	SEWER	20.66	VOLUNTARY FIRE	3.00	THIS MONTH	50.32				
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SiEnviro				10 TOTAL NOW DUE 50.32																			
3				10 PAY THIS AMOUNT AFTER 03/08/2015 57.41																			
DOE, JOHN & JANE		MESSAGES		Pay your bill at www.sienv.com																			
Si Environmental LLC www.sienv.com 832-490-1600 Customer Care 832-490-1601 24/7 Emergency 1-877-382-7414 Toll Free		12 Water Conservation Tips 1. Learn how to use your water meter to check leaks. 2. Turn off water while washing your hair and save up to 150 gallons a month. 3. Teach children how to turn off faucets tightly after each use. 4. Know where your master shut-off valve is located. Were a pipe to burst, this could save gallons.																					
HARRIS COUNTY WCID 96 P.O. BOX 4824 HOUSTON, TX 77210-4824 832-490-1600																							
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